



Bartlett Public Library District Readers' Advisory Policy

The following policy is designed to ensure that all patrons receive the highest possible level of readers' advisory service.

A successful readers' advisory service involves matching readers, listeners, and viewers to materials in a variety of formats. The service is provided by knowledgeable, nonjudgmental staff and can include fiction and nonfiction items.

Providing Service:

- Readers' advisory service is available to all patrons.
- Readers' advisory questions will be answered in-person, by phone, or by electronic means. Preference is given to in-person queries.
- Each person's reading and viewing tastes will be taken seriously and without judgement.
- Staff facilitates access to Bartlett Public Library District's collection of print, audio and digital sources, and when necessary, will use other resources such as Interlibrary Loan.
- Staff will use many different methods to assist patrons. Some examples are professional journals, attractive displays, read-alike bookmarks, genre labels, booktalks, and databases such as NoveList K-8, NoveList Plus, and First Search.
- Staff will be trained in readers' advisory interviewing techniques. Participation in available continuing education is encouraged to increase awareness of current trends and resources in readers' advisory. Training is available via webinars, networking, journals, and off-site meetings.
- Bartlett Public Library District subscribes to the American Library Association Library Bill of Rights, the Freedom to Read, and the Freedom to View Statement.